Sound And Vision Pro

Terms & Conditions

DEPOSIT REQUIREMENTS

A deposit equal to 25% of the total agreed booking price is payable when the booking is made. The deposit is intended to secure the agreed event date and is non-refundable if the customer cancels, except where a refund is required by applicable law or where Sound & Vision Pro agrees otherwise in writing.

The booking will be treated as confirmed only after the deposit has been received and the customer has accepted these booking terms. If the deposit is not received, Sound & Vision Pro may make the date available for other bookings.

FINAL PAYMENT

The remaining balance must be paid in full no later than 30 days before the event date. Sound & Vision Pro may decline to provide the services if the balance has not been paid by the due date, subject to the customer's statutory rights and any other rights or remedies available under applicable law.

SHORT-NOTICE BOOKINGS

For bookings made within 30 days of the event date, full payment is required in advance at the time of booking to secure the date. The booking will not be confirmed until payment has been received and these terms have been accepted.

CANCELLATION POLICY

If the customer cancels the booking, the 25% deposit will normally be retained and will not be refunded, except where a refund is required by applicable law or Sound & Vision Pro agrees otherwise in writing.

Where the customer cancels within 30 days of the event date, Sound & Vision Pro may seek payment of the full agreed booking price, less any payments already received. Any amount claimed will be limited to the amount permitted by applicable law and will take account of any legal requirement to mitigate losses or of any services or costs that are not incurred as a result of the cancellation.

Exceptions: Christmas Eve and New Year's Eve Once booked Sound and Vision Pro reserve the right to charge a minimum of £300 to cover the loss of other events and any equipment hired for that event.

Sound & Vision Pro may also cancel the booking in circumstances beyond its reasonable control or where it is unable to provide the agreed services. In such circumstances, any refund or other remedy will be dealt with in accordance with applicable law and the circumstances of the cancellation.

All cancellations must be submitted in writing to Sound & Vision Pro. The effective date of cancellation will normally be the date on which the written cancellation is received.

CUSTOMER ACCEPTANCE

I confirm that I have read and understood the booking, payment and cancellation terms and agree to them, subject to applicable law.